

CITYPULSE

2025 EDITION

YOUR CONNECTION TO THE CITY OF SPRUCE GROVE



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IT'S GOOD TO SEE YOU!

Welcome to this year's edition of *CityPulse* magazine! Not only does the 2025 edition contain the helpful news and information you've come to expect from us, including details on this year's municipal election, waste collection, transit information, and options about how to self-serve online, but it's also a special commemorative edition to celebrate the grand opening of Heavy Metal Place!

Heavy Metal Place, located at 50 Westwind Drive, is the single largest infrastructure project ever done by the City of Spruce Grove, and it opened its doors to the community on Saturday, May 10, 2025. You can read about the grand opening and learn more about this incredible new recreation and culture facility and community gathering place on pages 3-10.

With a range of amenities, including two NHL-size ice surfaces and a versatile black box theatre, Heavy Metal Place is also the new home of the Allied Arts Council of Spruce Grove, and a new, second branch of the Spruce Grove Public Library!

Plus, you can stop by the Customer Experience Desk where City staff are available to assist with a variety

of services including general facility inquiries, Spruce Grove Transit route information, ARC card purchases and reloads, Horizon Stage ticket sales, and Recreation and Culture program registrations.

Thank you to everyone who was able to join us for the grand opening celebration! We hope the photos you see on these pages take you back to the joy and excitement of the day. And if you haven't yet had an opportunity to stop by Heavy Metal Place, we look forward to welcoming you soon to this tremendous new facility.

You are also invited to stay connected with us throughout the year by subscribing to our *CityPulse* e-newsletter, which is delivered directly to your inbox every second week. It's a quick and convenient way to learn about current and upcoming projects, events and initiatives throughout the community and it only takes a minute to sign up at sprucegrove.org/CityPulse.

Enjoy this commemorative issue of *CityPulse* magazine and if you have comments or suggestions, please email us at corpcomm@sprucegrove.org.

Check out our **CityPulse E-Newsletter** & subscribe today at sprucegrove.org/CityPulse!

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LAND ACKNOWLEDGEMENT

The City of Spruce Grove is honoured to acknowledge the land we work, play, and make our homes on as Treaty 6 territory, and the Métis Homeland. This is sacred land that holds the hearts, footsteps and spirits of many First Nation, Métis and Inuit Peoples, and in particular, Paul First Nation, Enoch Cree Nation, Alexis Nakota Sioux Nation, Michel First Nation, Alexander First Nation, the Lac Ste. Anne Métis, and Métis Nation of Alberta District 8. We recognize and acknowledge Indigenous values, traditional teachings, ways of being, contributions, and historical inequities. The City is dedicated to Truth and Reconciliation to help in healing, and learning to build reciprocal and trusted relationships. We commit towards strengthening relations and building bridges with the Indigenous Nations whose traditional territories the City is located within.

MORE WAYS TO STAY CONNECTED

 sprucegrove.org

 [@sprucegrove](https://www.facebook.com/sprucegrove)

 [@cityofsprucegrove](https://www.instagram.com/cityofsprucegrove)

 connect.sprucegrove.org

 [City of Spruce Grove](https://www.linkedin.com/company/cityofsprucegrove)



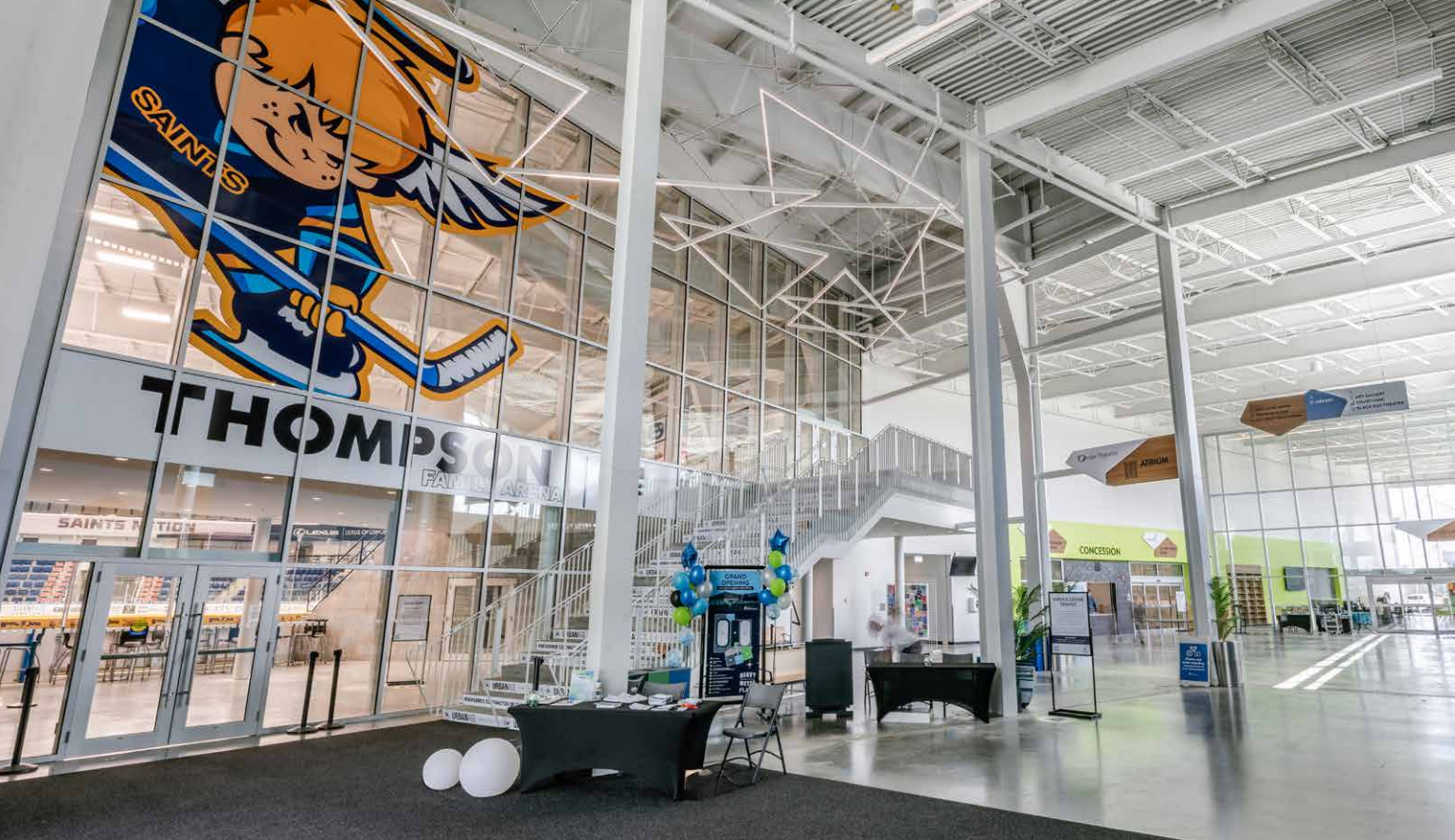
HEAVY METAL PLACE GRAND OPENING CELEBRATION

Spruce Grove's incredible new recreation and culture facility Heavy Metal Place officially opened to the public on Saturday, May 10, with a grand opening celebration attended by over 4,000 people. After a welcome from Mayor Jeff Acker outside on the plaza, the ribbon was cut and visitors streamed in to check out all the new amenities inside the facility.



A printed map and directional arrows led visitors on a self-guided tour throughout the facility, while a magician and circus performer entertained audiences in the black box theatre. Families and children enjoyed activities in the new branch of the Spruce Grove Public Library and LJL Galleries Community Art Gallery, and those who

brought their skates and helmets were able to go for a skate on both the Cst. Brett Ryan Community Arena and Thompson Family Arena ice surfaces. To top off the afternoon, visitors enjoyed some sweet treats and a commemorative souvenir puck and backpack to mark the special occasion.



What's inside Heavy Metal Place?

Heavy Metal Place is truly a multi-purpose facility with a wide range of amenities and services all available under one roof.

Thompson Family Arena

The Thompson Family Arena is a spectator arena with an NHL-size ice surface and stadium-style bowl seating capable of accommodating 1,665 spectators (2,512 for non-ice events). It will be the home of the Spruce Grove Saints starting in the 2025-2026 season and features a centre-mounted video score clock, concessions, spectator suites, and a Saints merchandise store.



Cst. Brett Ryan Community Arena

The Cst. Brett Ryan Community Arena is named in honour and memory of fallen Edmonton Police Service constable and Spruce Grove resident Brett Ryan, who lost his life in the line of duty while responding to a call for assistance on March 16, 2023. It features an NHL-size ice surface with bleacher seating for up to 256 people. It was thoughtfully designed to support athletes with mobility challenges, making it easier to participate in sledge hockey and other adaptive sports. Brett was an avid hockey fan, referee, and mentor who loved being at the rink and giving back to his community. The Cst. Brett Ryan Community Arena (sponsored by Community Futures Capital Region) will help to ensure his legacy and sacrifice is recognized and remembered for generations to come.



Black Box Theatre

The black box theatre is a versatile, multi-purpose performance venue with exceptional acoustics, high-definition video screens, and customizable lighting options to suit a variety of events. The space can be bathed in natural light or completely darkened using professional blackout blinds. The retractable seating can accommodate up to 151 guests or be tucked away to create an open, adaptable area with a maximum capacity of 193. Along with Horizon Stage, this facility offers increased opportunities for cultural performances and theatre rental space in Spruce Grove.

Spruce Grove Public Library Branch

The Spruce Grove Public Library Branch offers public computers, study pods, a dedicated children's area and thousands of new books and items available for loan. With a full range of programs and services, the Heavy Metal Place branch is open seven days per week, even on Mondays when the central branch (located at 35 Fifth Avenue) is closed.

LJL Galleries Community Art Gallery

The LJL Galleries Community Art Gallery is the new home of the Allied Arts Council of Spruce Grove. The vibrant gallery showcases rotating exhibitions and original works of art created by talented local artists. The see-through glass wall allows passersby to enjoy the art even when the gallery is closed.



Levasseur Community Trust Program Room

The Levasseur Community Trust Program Room is a flexible, multi-purpose space with technology to host art classes, meetings, and other programming. With a capacity of 25, the room will be used for Allied Arts Council of Spruce Grove programs and is available for City and community use.

Legacy Ridge and West Tower Communications Dressing Rooms



The Legacy Ridge and West Tower Communications Dressing Rooms, in addition to six other dressing rooms in the facility, are shared between the two arenas and were built to meet current industry size standards for new arenas. Each

of the eight dressing rooms feature private showers and change rooms for participant comfort.

Customer Experience Desk

The Customer Experience Desk inside the Decker Properties Atrium is where City of Spruce Grove staff are available to assist with a variety of services including general facility inquiries, Spruce Grove Transit route information, ARC card purchases and reloads, Horizon Stage ticket sales, and Recreation and Culture program registrations.

Spruce Grove Transit Centre

The Spruce Grove Transit Centre is located just outside Heavy Metal Place and is a transit hub for all commuter service in and out of Spruce Grove, and a regular stop for the on-demand local transit service. Open since December 2024, the Transit Centre features free parking stalls for Park & Ride users, a passenger drop off/pick up zone, a lit and heated shelter building and bike racks.



Take an art class or browse the gallery

The Allied Arts Council of Spruce Grove offers classes for adults, teens, and youth. Visitors can also browse through LJL Galleries Community Art Gallery to see rotating exhibitions and creations made by local artists.

alliedartscouncil.com



WHAT CAN I DO AT HEAVY METAL PLACE?

Much more than just a sports and culture venue, Heavy Metal Place is a true community hub and gathering place. Here are just some of things you can do at this multi-purpose facility.

Book a meeting room or other City spaces

Many of the amenities at Heavy Metal Place are bookable and can be rented by individuals or organizations for meetings, training, events, and celebrations. This includes both the Cst. Brett Ryan and Thompson Family arenas, black box theatre, Levasseur Community Trust Program Room, mezzanine, and courtyard. Staff at the Customer Experience desk can assist with booking a space at Heavy Metal Place or any other bookable City-owned facility, such as the Agrena, Border Paving Athletic Centre rooms, Elks Hall, Horizon Stage, Fuhr Sports Park, and sports fields.

sprucegrove.org/FacilityRentals



Get information about City programs and services

Visit the Customer Experience Desk and chat with one of our City of Spruce Grove staff who can answer questions about the facility. You can also get Spruce Grove Transit route information, purchase or refill your ARC card, buy tickets for Horizon Stage programming, and register for Recreation and Culture programming like Summer in the City camps and the Spruce Up Spruce Grove Community Clean-up.

sprucegrove.org/HeavyMetalPlace



Go for a skate

Free public skating will be available at Heavy Metal Place starting in the fall of 2025. Remember to bring your skates and helmet. Watch for details and the schedule coming in October 2025.

sprucegrove.org/PublicSkating

Walk the track

Hit the free community walking track (currently under construction and expected to open in July 2025) which encircles the Thompson Family Arena for a great way to stay active and get some exercise, especially when it's cold and snowy outside! The concrete surface is best for walking instead of running. Information and walking track hours will be posted online beginning in July 2025.

sprucegrove.org/HeavyMetalPlace



Browse the Spruce Grove Public Library

The new branch of the Spruce Grove Public Library offers books and materials for loan, online learning resources, public computers, study pods, and a dedicated children's area. The Heavy Metal Place branch is in addition to the central branch on Fifth Avenue which remains open to serve residents.

sgpl.ca

Take in a show

The black box theatre at Heavy Metal Place is a versatile and comfortable performing arts space that will enhance culture opportunities in Spruce Grove (along with Horizon Stage). Check the video monitor outside the theatre to see upcoming events and stop by the Customer Experience desk for ticket and rental information.

Cheer on the Saints

Heavy Metal Place and the Thompson Family Arena is the new home of the Spruce Grove Saints of the British Columbia Hockey League (BCHL). Visit the Saints office (beginning in fall 2025) to purchase tickets and Saints gear. You can also visit the Saints merchandise store in the concourse on game days.

sgsaints.ca

THANK YOU TO OUR SPONSORS!

Development and operation of a facility the scope and size of Heavy Metal Place would not be possible without the support of community partners, and we are grateful to the local businesses and organizations who stepped up to pledge their support.

FACILITY NAMING RIGHTS SPONSOR



ART GALLERY SPONSOR



PROGRAM ROOM SPONSOR



CST. BRETT RYAN COMMUNITY ARENA SPONSOR



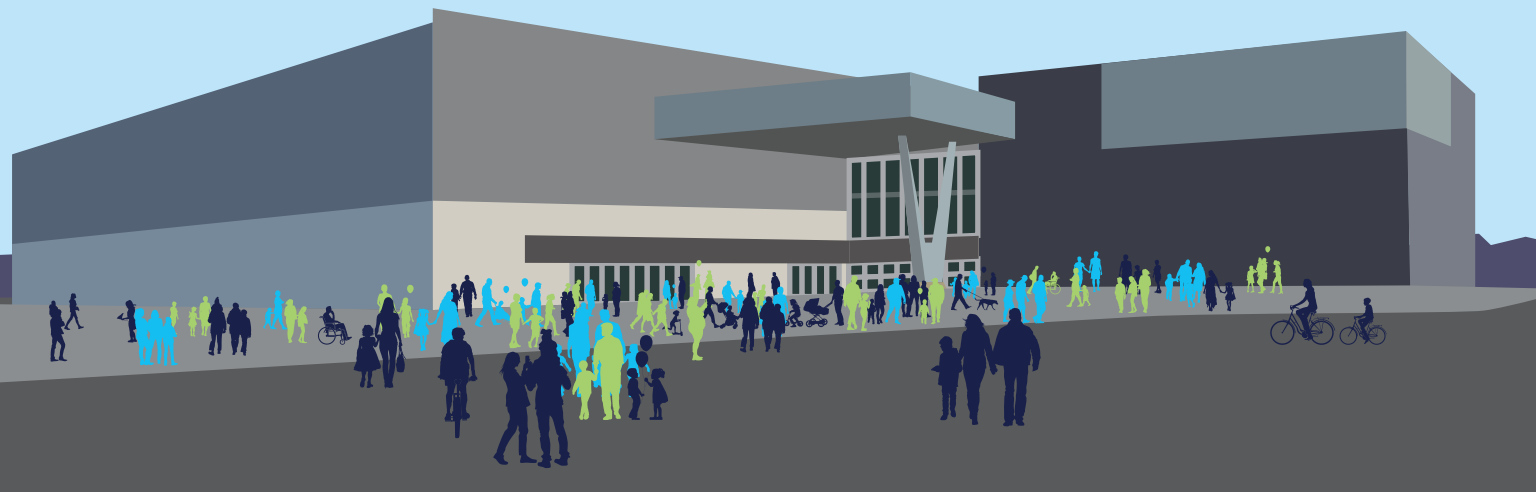
ATRIUM SPONSOR



DRESSING ROOM SPONSOR



DRESSING ROOM SPONSOR





GOVERNMENT ROLES AND RESPONSIBILITIES

When it comes to government, it can sometimes be confusing to know who's responsible for what. In Canada, we have three levels of government — municipal (that's us!), provincial (or territorial) and federal. Let's dive into each level of government:

Municipal government

Municipal governments, like the City of Spruce Grove, establish rules and bylaws, and deliver services that support the municipality. Municipal governments can be cities, towns, counties, villages, summer villages, municipal districts, or improvement districts. Municipal governments provide services for the residents of their specific community, like fire protection, public transportation, snow removal, waste management, and maintenance of parks and green spaces.

Provincial government

Provincial or territorial governments, like the Government of Alberta, have the authority to make decisions which affect the entire province or territory, but not the rest of Canada. This includes things like affordable housing and homeless supports, education, health care and hospitals, provincial taxes, and the age of majority.

Federal government

The federal government, also known as the Government of Canada, oversees things that affect the entire country, such as the postal service, national defense, the Supreme Court, passports, federal income tax, and employment insurance.

Who does what?

For some programs and services, it's easy to tell which level of government is responsible for providing that program or service – but for others, it's a little more challenging to make the distinction. There are even some programs and services that are jointly delivered by two or more levels of government.

Check out the chart on the next page to see some common programs and services, and which level(s) of government is/are responsible for providing them.

Visit sprucegrove.org/GovRoles to learn more.



Government Roles and Responsibilities



MUNICIPAL GOVERNMENT

CITY OF SPRUCE GROVE



City Hall



Development and building permits and fees



Family and Community Support Services
(20% Municipal government / 80% Provincial government)



Municipal police force
(ie. Parkland RCMP)



Local road maintenance and improvement



Parks, trails and playgrounds



Property tax
(municipal portion)



Protective Services



Recreation facilities



Senior's supportive housing
(ie. Meridian Foundation)



Social services
(education and awareness of services available)



Transit



Utilities
(water, sewer, wastewater)



Waste collection



PROVINCIAL GOVERNMENT

ALBERTA



Employer and employee supports



Family and Community Support Services
(80% Provincial government / 20% Municipal government)



Highways



Hospitals



Housing



Justice



Landlord and tenant supports



Post-secondary education



Property tax
(provincial portion)



Safety enforcement



Schools



Social services
(treatment and specialized services, domestic violence shelters)



Student loans



FEDERAL GOVERNMENT

CANADA



Airports



Borders and passports



Broadcasting and telecommunications



Canada Child Benefit



Charter of Human Rights



Employment insurance



Fisheries, oceans and national parks



Income tax



International travel and support for Canadians abroad



Mortgages
(ie. Canadian Mortgage and Housing Corporation)



National RCMP



National defence and veteran's affairs



Postal service



Student loans



SPRUCE GROVE VOTES!

Spruce Grove, get ready to vote! The next Municipal Election is happening on Monday, October 20, 2025, providing an opportunity for residents to run for a position on Spruce Grove City Council as well as vote in the election.

How to vote

On Monday, October 20, 2025, residents can visit any voting station throughout Spruce Grove between 9 a.m. and 8 p.m. to cast their vote.

Can't make it on Election Day?

Advance voting stations will also be available leading up to Election Day at various locations across the city. Advance voting dates and times are as follows:

WEDNESDAY, OCTOBER 8 from 4 – 8 p.m.

FRIDAY, OCTOBER 10 from 1 – 6 p.m.

TUESDAY, OCTOBER 14 from 1 – 6 p.m.

THURSDAY, OCTOBER 16 from 4 – 8 p.m.

SATURDAY, OCTOBER 18 from 10 a.m. - 4 p.m.

Specific voting locations for both Election Day and advance voting will be listed on sprucegrove.org/Election closer to the election.



If you'll be away during advance voting and Election Day, don't fret! Special (mail-in) Ballots can be requested in advance of Election Day to ensure your vote is captured. Visit sprucegrove.org/Election for details on how to request a Special Ballot.

Information for voters

Individuals are eligible to vote in the municipal election if they are:

- At least 18 years old,
- A Canadian citizen, and
- A resident of the City of Spruce Grove on Election Day (October 20, 2025)

What do you need to vote?

- **Make sure you're registered!**

To check if you're registered to vote, visit voterlink.ab.ca and if you're not, you can easily register online! This information will provide the City with a list of eligible voters, but don't worry — if you arrive at a voting station and your name doesn't appear on the permanent electors register, you will also have an opportunity to register to vote at that time.

- **Bring your ID!**

Bring one piece of government-issued identification that includes a photograph and your name. If you're not registered to vote, you'll need to show government-issued identification that includes your photograph, name and current address. If you do not have government-issued ID with your photograph, name and current address, please visit sprucegrove.org/Election for further information on acceptable ID.

Information for candidates

Interested in running for office? All prospective candidates must be:

- At least 18 years old on Nomination Day (September 22, 2025)
- A Canadian citizen
- A resident of Spruce Grove for the six consecutive months immediately before Nomination Day
- A resident of Spruce Grove on Election Day (October 20, 2025)
- Not otherwise ineligible or disqualified under the *Local Authorities Election Act*

Here's what you'll need to get started:

- **Submit a Notice of Intent to Run**

New for 2025, prospective candidates must file the Notice of Intent to Run form before beginning campaigning.

- **Submit your Nomination Papers**

Nominations for Mayor or Councillors will be accepted by the Returning Officer until 12 p.m. on September 22, 2025. Prospective candidates filing their nominations may schedule an appointment with the Returning Officer by emailing elections@sprucegrove.org, submit their papers using the secure drop box beside the east doors of City Hall, or mail or courier their papers to the City of Spruce Grove.

It's also recommended to read the Nomination Information Package and Prospective Candidate Handbook for additional information about running for Spruce Grove City Council.

Additional resources, dates, and information for candidates can be found at sprucegrove.org/Election.

What's on the ballot?

When casting your vote this year, you will be voting for the position of Mayor and Councillors, as well as Trustees either for Parkland School Division or Evergreen Catholic Separate School Division.

Elections for our local school boards, Parkland School Division Ward 5 and Evergreen Catholic Separate School Division Ward 2, occur on the same day as our municipal election. These elections are often facilitated by the City of Spruce Grove for voter convenience.

If, following Nomination Day, the number of persons nominated for any office is the same as the number required to be elected, the Returning Officer will declare the persons nominated to be elected to the offices for which they were nominated (also known as acclamation). For example, if there were only six candidates for the six positions of Councillor or only one candidate for the one position of Mayor, the Councillor race or Mayoral race would be acclaimed and there would be no election for those specific races.

When will results be announced?

After a 2024 change in legislation by the Government of Alberta, electronic tabulators are no longer able to be used to tabulate votes. With the help of over 100 ballot counters, ballots will be counted as quickly as possible – by hand! Voting stations close at 8 p.m. on October 20, and with approximately 30,000 eligible voters, this means you may not see election results until the following day.

Election results will be posted as soon as they're available at sprucegrove.org/Election.

WANT TO STAY UP-TO-DATE ON ALL THINGS ELECTION?

Visit sprucegrove.org/Election for voter and candidate information, important dates, eligibility requirements, Special Ballot details, and more! The elections website is updated as information becomes available.



RE-IMAGINED CENTRAL PARK

Central Park, one of our community's most loved and well-used spaces, is undergoing a significant revitalization project.



Located in the heart of the city and popular for community gatherings, special events, recreation, and play, Central Park has been the site of numerous celebrations and important moments over the years. And there are many more exciting times ahead as construction continues this spring and summer on the first phase of Re-imagined Central Park, a project to revitalize and enhance this important space.

It all started in the spring of 2024, and significant progress was made during the first year of construction, including:

- Removal of the former skate park, including over 1,000 truckloads of old soil, concrete, rebar, and other construction material.
- More than 900 truckloads of fresh new soil and base materials.
- Grading of the site for new amenities.
- Installation of geotextile fabric and compacted clay material.
- Installation of underground water and stormwater utilities.
- Formwork for concrete installation and shotcrete application to form the skate park bowl and pump track.
- Installation of underground electrical and light poles.

There are several new amenities planned for Central Park, including a wheeled sports park and pump track, a playground structure with accessible features, new picnic and shelter areas, and upgrades to the trails and walking paths. But just as importantly, Re-imagined Central Park lays out exactly how we’re going to retain the current features of the park that we all love so much, including the healthy, mature trees, skating oval, splash pad, and Lions Log Cabin.



PHASE 1 (2024/2025) UNDERWAY NOW

The initial phase includes construction of the wheeled sports facilities, upgrades to trails and pathways to connect to the existing network, and construction of a playground area and picnic plaza. Elements include:

- New skate park
- Pump track
- Bike skills park
- Play structures with accessible features
- Picnic area with a shade shelter
- New trails and walkways

Construction started again in April 2025 following the winter break. Throughout the spring and summer, crews will be:

- Pouring concrete, fine shaping, and installing finishing features on the skate bowls, bike skills park, and plaza area.
- Installing soil cells and landscaping features including top soil, seed, plants, furniture, and a water bottle fill station.
- Building and installing playground features.
- Pouring concrete in non-skatepark areas including around the playground, walkways, swales, and planter areas.
- Installing asphalt on the walking trail (east side).

It’s important to note, Central Park itself will remain open and accessible for residents and visitors to enjoy during construction and will continue to play host to some of your favourite events.

Although there’s no firm completion date quite yet, the project is expected to be finished and the new and improved Central Park re-opened to residents by late summer 2025.

To learn more about the Re-imagined Central Park project, follow along with the progress, see concept renderings and keep up to date with the latest news, visit sprucegrove.org/ReimaginedCP.

FUTURE PHASES (TBD)

Additional elements have been identified that could be included in future phases, as funding is approved and/or partnerships are identified. Possible future elements include:

- New concrete entry walk from King Street
- Story wall
- Seating walls
- New fire pit in skating area
- Heritage Grove Trail improvements
- Park signage including digital signage
- Community garden
- Naturalized planting with some berry producing trees and shrubs
- Outdoor fitness equipment
- East entry feature
- Trail repaving
- Enhanced lighting



MANY WAYS TO PLAY IN HERITAGE GROVE PARK

Weaving through the heart of Spruce Grove, Heritage Grove Park is an extensive trail system that connects neighbourhoods, parks, and green spaces throughout our community.

Heritage Grove Park is a multi-use, all-weather trail with much to offer no matter the season.

Whether you're hitting the trails on foot or on wheels, there are endless ways to play — and be sure to drop by our outdoor classrooms scattered throughout the park to learn about the forest's history, check out the various trees that make up the forest, and keep an eye out for wildlife!



More than a 'spruce grove'

While our City's name may feature the spruce tree, the forest in Heritage Grove Park is made up of so much more! Look for tamarack, white spruce, black spruce, birch, dog wood, balsam poplars, and the trembling aspen.

Over time, other trees that are invasive to the area have become prominent, and although they may be aesthetically pleasing, they can harm our native trees and natural landscape. That's why City staff perform regular, annual maintenance, often in the spring and fall, to remove intrusive trees and shrubs, clean up deadfall, and improve the overall aesthetic of the area.

Share the trails!

When out exploring, you'll likely bump into others on the trails. Here are some best practices to follow while in the park:

- Keep to the right and share the pathway!
- Be respectful to people, trees and all wildlife.
- Leash your pets on all trails, parks and greenspaces.
- Monitor your speed on e-bikes and e-scooters.
- Be mindful of those around you — keep your hearing unobstructed.
- Don't litter! Trash cans are stationed throughout the forest to help keep our trails clean.

Need help?

Throughout the park, you will find emergency locator posts. In case of an emergency, dial 911 and tell the operator the number of the nearest post. This helps emergency crews find your exact location, resulting in a quicker response.

Did you know?

In 2024, nearly 5,000 saplings were planted throughout the park as part of our annual Spruce Up Spruce Grove event and through regular maintenance efforts.



Four-legged friends

Dogs are welcome in Heritage Grove Park but must be leashed at all times. All pathways, parks and open spaces are considered "on-leash" areas unless otherwise specified. Looking to let Rover run? Check out Cpl. Jim Galloway Memorial Off-Leash Area and the Marlboro Off-Leash Park to take advantage of "off-leash" areas. And whether on-leash or off, don't forget to clean up after your pet if they take a bathroom break during their visit!

Enjoy the parks and playgrounds

Did you know there are over 50 parks and playgrounds throughout Spruce Grove? As you wander the trails in Heritage Grove Park, you're sure to stumble on at least a few of them!

Want to check out specific parks or plan your route in advance? Check out the trail maps online — you might be surprised how many ways you can access Heritage Grove Park and what adventures are right outside your door! Access trail maps at sprucegrove.org/HeritagePark.

Owls, squirrels, chickadees, oh my!

While you won't see lions, tigers, or bears in our forest, Heritage Grove Park is still home to a variety of animals. While you're out enjoying the trails, be sure to keep your eyes peeled for owls, woodpeckers, chickadees, flying squirrels, and even bats!



SPRUCE GROVE TRANSIT

The City of Spruce Grove operates Spruce Grove Transit, which offers a variety of options to help residents move around the city and within the region with service to Stony Plain, Parkland Village, Acheson, and Edmonton.



New Spruce Grove Transit Centre

The new Spruce Grove Centre officially opened in December 2024 to transit riders from Spruce Grove and neighbouring municipalities.

Located at 50 Westwind Drive and adjacent to Heavy Metal Place, the Transit Centre is the hub for all commuter service into and out of Spruce Grove.

It is also a regular stop for the on-demand local transit service, providing patrons of Heavy Metal Place another way to get there and enjoy all its amenities.

Learn more about the Transit Centre at sprucegrove.org/TransitCentre.

FEATURES INCLUDE

- Parking stalls for Park & Ride users at no cost
- Passenger drop off and pick up zone
- Lit and heated shelter
- Bike racks

Commuter transit to Edmonton

Hop on Route 560 to take a ride between Spruce Grove and NAIT, MacEwan University, and downtown Edmonton on weekdays (except statutory holidays). For a full schedule, fares and to see the live location of the bus, visit sprucegrove.org/CommuterTransit.



On-demand local transit

Spruce Grove's on-demand local transit service makes it easy to travel around Spruce Grove or connect to Stony Plain, Parkland Village, or Acheson. The service is operated in partnership with the Town of Stony Plain and Parkland County to provide a single integrated service for residents, but each municipality makes their own decision about the hours of operation of the service within their own municipality.

How do I book a trip?

- Download the Pick-Up On-Demand app from Google Play or the Apple Store
- Book online at <https://book.pickup.rideco.com/>
- Call 780-962-8747

Hours of operation

Within Spruce Grove and Stony Plain

- Monday to Friday: 5 a.m. to 7 p.m.
- Saturdays: 8 a.m. to 10 p.m.

Service to Parkland Village and Acheson

- Monday to Friday: 5 a.m. to 9 a.m. and 2:15 p.m. to 6:15 p.m.

Learn more at sprucegrove.org/OnDemandTransit.

Accessible Transportation Service

Accessible Transportation Service (ATS) offers door-to-door transportation within Spruce Grove, Stony Plain and specific areas of Parkland County for any resident, 16 years of age and over, who is unable to utilize the existing fully accessible conventional public transit service due to a physical or cognitive disability. For details, including operational hours and fares, visit sprucegrove.org/ATS.

Transit fares

There are two fare options when using Spruce Grove Transit: pay with cash (no change given) or use an Arc card for additional savings!

The Arc system uses a tap-on, tap-off card to track rides on transit buses and LRT throughout the region. Tapping on and off for each leg of a journey ensures riders are charged the lowest fare for their trip.

Once the total amount a transit user has spent during the month reaches the fare cap, they ride for the rest of the month for free! Money is stored in a secure online account where transit riders can add funds and manage lost or stolen cards.

Learn more at sprucegrove.org/TransitFares.

Low Income Transit Pass program

The Low Income Transit Pass program helps support residents to access public transit and connect with their community.

Subsidized rates are offered for both on-demand local transit service and commuter service monthly passes. Newcomers to Canada (who arrived in Canada within the last three months) are also eligible for three months of fully subsidized passes (either local or commuter passes), and after that individuals will be transitioned to the subsidized rate, as applicable.

Applications can be completed through the City's Community Social Development Department. For more information on this program call 780-962-7618 or visit sprucegrove.org/TransitFares.

Spruce Grove Transit e-Bulletin

Spruce Grove Transit's e-Bulletin is an easy way to stay updated about events that may impact your travel. You'll receive email updates about schedule changes, bus stop closures, and construction notices.

Sign up at sprucegrove.org/TransitEBulletin.

WASTE, ORGANICS, AND RECYCLING COLLECTION IN SPRUCE GROVE

The City of Spruce Grove provides a comprehensive residential waste collection program that includes both residential pick-up and Eco Centre drop off. The City also offers several seasonal waste events throughout the year including extra organics collections, Large Item Pick Up, Free-cycle, Shred-4-Free, and E-roundup.



Waste, organics, and recycling collection

The City's residential waste collection program follows a three-stream system:



Waste (garbage)

Black waste carts are collected weekly.



Organics

Green organics carts are collected weekly from mid-April to mid-November and monthly from December to March.



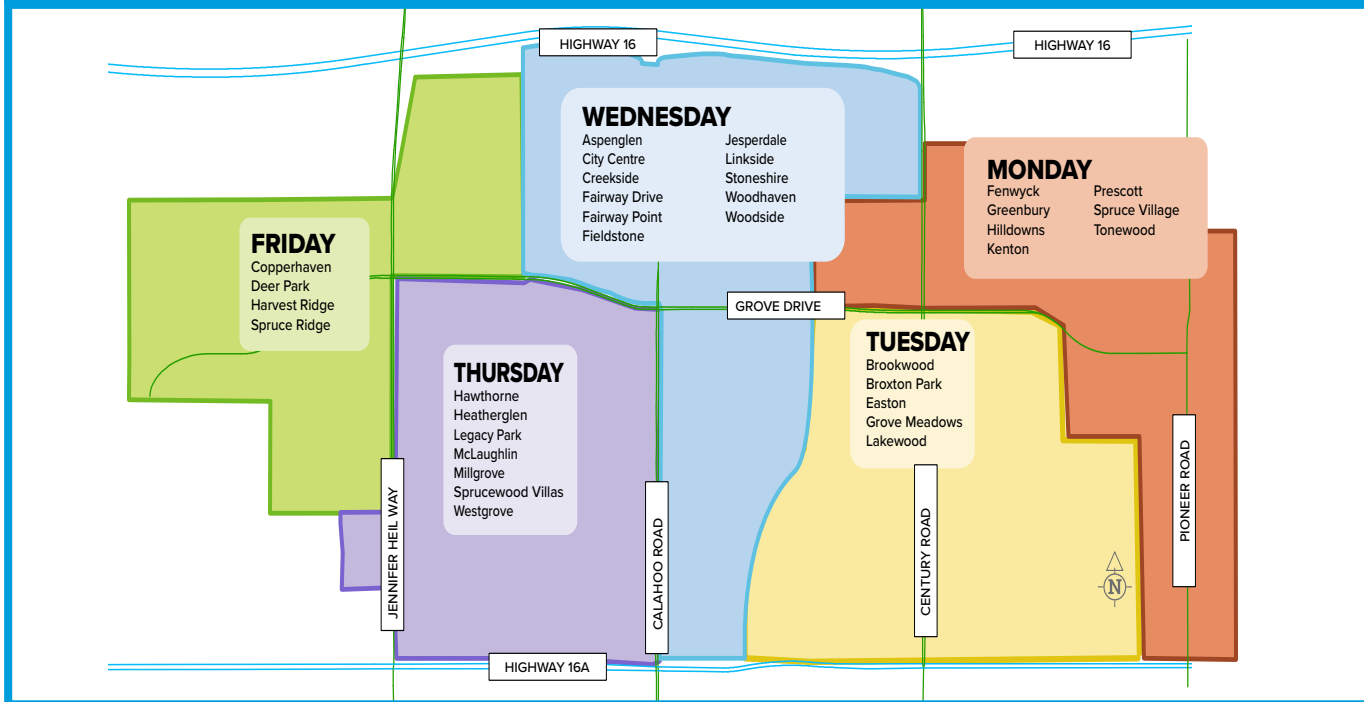
Recycling

Blue recycle bags are collected weekly.

Never miss a collection day again!
*Subscribe to waste collection reminders
through text, email or phone calls at
sprucegrove.org/Sort.*



Collection takes place on your designated collection day; check the collection map below to find your neighbourhood schedule. Statutory holidays do not affect collection days unless otherwise noted. For more details on waste collection services, visit sprucegrove.org/Waste.



Eco Centre

The Eco Centre is your go-to facility for disposing of items that can't go in your black waste cart, blue recycling bag, or green organics cart. The Eco Centre accepts household hazardous waste, electronics, appliances, extra blue bag recyclables, and additional garbage.

Keep in mind that some items are subject to a disposal fee. Learn more at sprucegrove.org/EcoCentre.

50 Diamond Ave.

Monday to Saturday: 10 a.m. to 5:30 p.m.

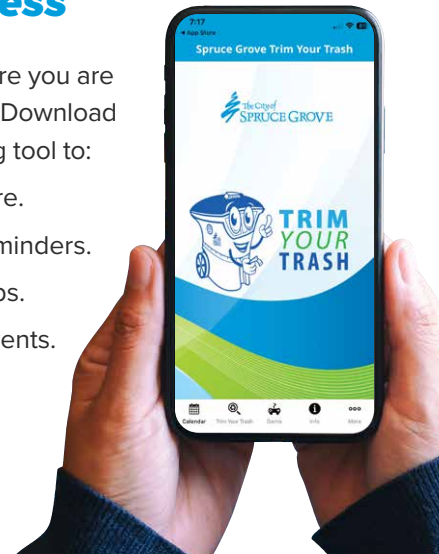
Closed: Sundays and statutory holidays.

Sort with Success

Before you toss it, make sure you are putting it in the right place! Download the City's free waste sorting tool to:

- Find out what goes where.
- Sign up for collection reminders.
- Receive waste sorting tips.
- Learn about seasonal events.

Find the details at sprucegrove.org/Sort.



Catch your food waste

Use a kitchen catcher to conveniently collect food waste. Simply line it with a compostable bag, and when full, toss the bag into your green organics cart.



Pick up a FREE kitchen catcher at any of the following locations:

Eco Centre

50 Diamond Ave.

Monday to Saturday

10 a.m. to 5:30 p.m.

Public Works

21 Century Close

Monday to Friday

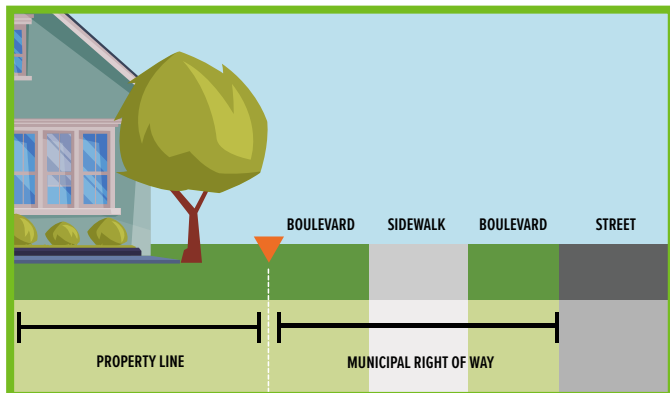
8:30 a.m. to 4:30 p.m.

Waste collection guidelines

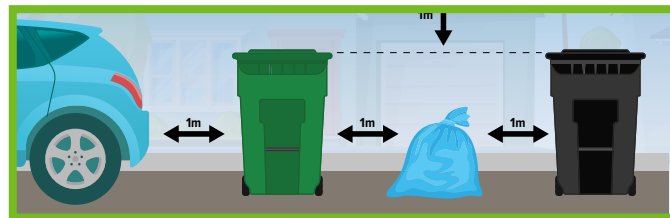
To help maintain clean and safe neighbourhoods while reducing hazards and pests, please keep these guidelines in mind!

Cart storage

When it's not collection day, please store your carts on your personal property—not on the road, sidewalk, or alley. This also includes the grass boulevard between the sidewalk and curb. Keeping public spaces clear helps maintain a tidy community.



To report a broken or damaged cart, or missed collection, please use the City's online reporting tool at sprucegrove.org/SeeClickFix or call 780-962-7584.



Cart placement

- Set out carts and blue bags by 7 a.m. on your designated collection day, but no earlier than 24 hours in advance.
- Position carts correctly on the street against the curb, or at the edge of your property if collection is picked up in the alley. Ensure the arrows on the carts face outward toward the road.
- Maintain at least one metre of clearance on all sides of carts, and around blue bags, to allow for safe collection. This helps our crews safely pick up carts and blue bags without worrying about vehicles or objects.
- Ensure cart lids are fully closed.
- Maximum weight per cart is 200 lbs.
- Remove carts by 11:59 p.m. on collection day to keep streets and alleys clear.

Following these guidelines helps keep waste collection smooth and efficient for everyone. Thank you for doing your part! To learn more visit sprucegrove.org/Waste.

EXTENDED PRODUCER RESPONSIBILITY PROGRAM

As of April 1, 2025, the City joined the Extended Producer Responsibility program, shifting recycling costs from taxpayers to producers. What does this mean for the community?

More recycling options – plastic clamshell containers and Tetra Paks (e.g. bakery containers, soup cartons, etc.) can now go in blue bags.

Less waste in black carts – more waste can be diverted to the recycling stream from black waste carts.

Same reliable service – no changes to blue bag collection, just more recycling options.

Learn more at sprucegrove.org/Recycle.

DO YOU HAVE OR LIVE IN A SECONDARY SUITE?

Additional waste and organics carts can be requested under the property's primary utility account. A solid waste utility fee is applied to the primary account for additional carts.

Only legal secondary suites such as a basement suite, a garage suite, or a garden suite can qualify for additional waste collection services. The account holder can request either a 120 litre or 240 litre black waste cart. Green organics carts currently only come in a 240 litre size at this time.

Primary utility account holders can apply for a secondary waste collection cart at sprucegrove.org/SecSuiteWasteApp.

WATER CONSERVATION IN SPRUCE GROVE



Don't let water – or money – go to waste. Conserving water is one of the many ways you can significantly support drought management efforts, while also reducing your water bill!

Simple daily habits can make a meaningful impact, so try incorporating these tips into your routine to help conserve water.

Indoor water saving tips

Choose Energy Star-labeled appliances.



Install low flow water fixtures.



Check for leaky connections in sinks and on appliances.

Turn your furnace humidifier off when circulating air through your home.



Keep showers under five minutes.

Turn off taps while shaving, brushing your teeth, or washing your hair.

Adjust washing machine water level to match the load size.

Outdoor water saving tips



Collect rainwater in barrels for watering plants.

Choose drought-resistant plants and shrubs.

Turn off outdoor faucets when not in use.



Water your lawn in the morning or evening.

Allow grass to grow longer, to help create soil shade and reduce the need to water.



Sweep driveways instead of hosing them down.

Learn more at sprucegrove.org/ConserveWater.

BEFORE YOU START:

KNOW YOUR PERMIT, LICENCE, AND INSPECTION REQUIREMENTS



Are you planning a home renovation project this year? Or do you have a new commercial development in the works?

Before designing your new kitchen or drafting the blueprints for your dream home, homeowners should check which permits, licences, and inspections may be required. Business owners should also review commercial development requirements early in the planning process to avoid delays.

Ready to get started? The CityView portal makes it easy to see what documents and forms your project needs to meet building code standards and comply with City of Spruce Grove bylaws.

CityView

CityView is Spruce Grove's online portal for all new building and development applications. It guides applicants through the process, helping them determine the type of request and required documents needed for any project.

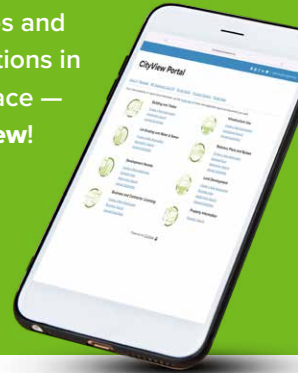
The portal makes it easy and convenient for residents, business owners, builders, and developers to apply for permits, inspections, business licences, and more! Find out what's required for your project by visiting sprucegrove.org/CityView.





Did you know?

You can apply for all your permits, licences and inspections in one place — **CityView!**



Follow these five easy steps to get started



STEP ONE

Select your project type to view a checklist of required documents and forms.



STEP TWO

Follow the checklist to gather and complete all necessary documents and forms.



STEP THREE

Submit your application(s) in CityView.



STEP FOUR

Pay any required fees online.



STEP FIVE

Track the status of your application(s).

Common projects that require permits and applications

CityView supports more than 60 types of projects. Here are some of the most common:

- Outdoor yard renovations such as building a garage, fence, deck, shed, or installing a hot tub or swimming pool.
- Indoor home renovations including demolitions, basement finishing, building a secondary suites and air conditioning installation.
- New buildings including single-family homes, multi-family homes and commercial properties.
- Finishing touches such as landscaping, lot grading and driveways.
- Starting a home business or opening a family day home.
- Plumbing, gas or electrical work including new installations, upgrades and modifications.

Permit processing times

Remember, all applications go through a review process and may require revisions. To avoid delays, be sure to submit your applications well in advance of your project. For permit processing times, visit sprucegrove.org/Dashboard.

Inspections

In some cases, your project may require an inspection to be complete. You can easily request one by signing into your CityView account at sprucegrove.org/CityView and requesting an inspection for the applicable project.

ONLINE TOOLS

The City of Spruce Grove offers several convenient tools so residents and business owners can self-serve online!

From permitting tools and program registrations to transit schedules and waste sorting information, there are plenty of ways residents can access information online, including:

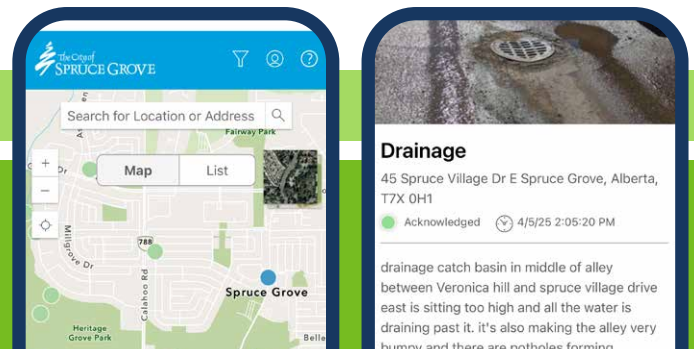
- Fire pit permits
- Facility bookings
- Property tax information
- CityView (for development permits and inspections)
- Utility account information
- On-demand local transit booking

REPORT NON-EMERGENCY ISSUES TO THE CITY ANYTIME THROUGH **SEEClickFix!**

SeeClickFix is the City's online and app-based reporting tool, that allows you to quickly report common non-emergency issues such as:

- Missed waste collection
- Potholes
- Sidewalk issues
- Parks, trails and open spaces
- Graffiti

SeeClickFix is available 24/7, allowing you to submit an issue whenever it's convenient for you—no need to wait for business hours!



Follow these easy steps when you're ready to submit a request:

- 1 Check if your concern has been previously reported in the system by another community member.
- 2 If not, select a category and provide a description of the problem.
- 3 Enter a location or drop a pin on the map.
- 4 Add a photo and submit your request.

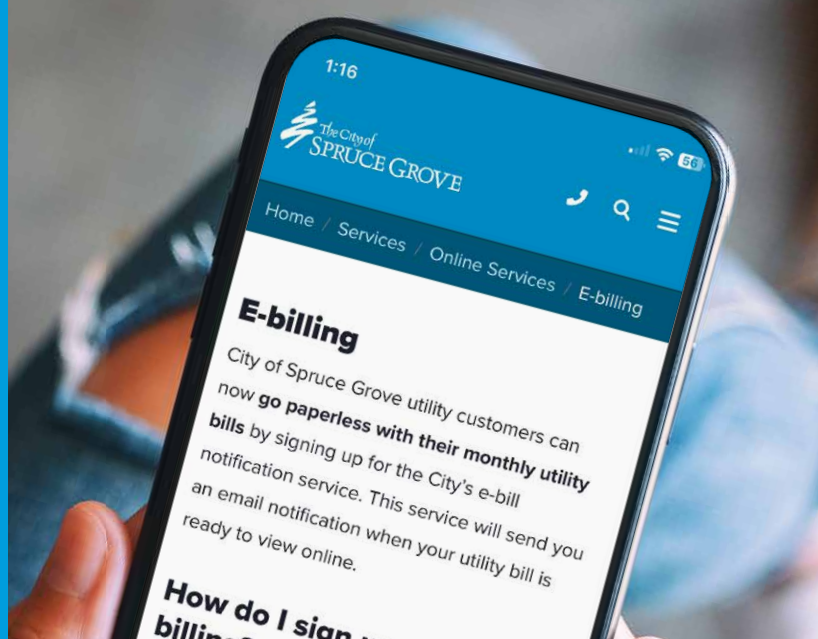
That's it! Track the status of your request anytime, with real-time updates live on the website and in the app.

Visit sprucegrove.org/SeeClickFix, or download the app, to submit your request today.

Go paperless

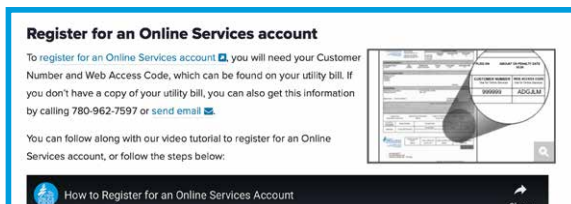
City of Spruce Grove utility customers can choose to go paperless for utility bills by signing up for our e-bill notification service. E-bill notifications let you access your bills online anytime, reduces paper waste and postage costs, and lets you track past utility bills in one convenient location.

Visit sprucegrove.org/Paperless to see our easy how-to videos on registering for Online Services and e-bill notifications.

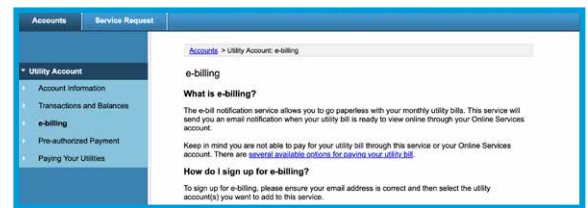


Signing up is quick and easy—just follow these simple steps:

- 1 Login to your online services account or register if it's your first time using online services.
- 2 Select your utility account(s).



- 3 Click on e-billing in the side menu.
- 4 Choose the account(s) you would like to add to the e-bill notification service.



Once you have signed up, we will send you an email when your utility bill is ready to view online — easy and eco-friendly!

Reporting Dashboard

Did you know the City of Spruce Grove has a Reporting Dashboard that monitors and shares important information about our community? The dashboard tracks data over time, telling us what we're doing well and where more focus and attention may be needed. Dates are organized into different themes, and highlight targets and trends — keeping us focused on what matters most.

See the latest reports by visiting sprucegrove.org/Dashboard.

BEFORE YOU GO



Grove Gatherings

In 2024, we launched Grove Gatherings, a new outdoor performance series featuring everything from dance performances to concerts and we're excited to bring it back this summer. We look forward to seeing you there!

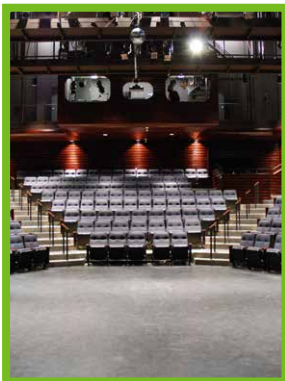
sprucegrove.org/GroveGatherings

Community Outreach

The City's Community Outreach Team provides in-person support for residents who are experiencing multiple barriers to well-being, including those who are unsheltered or at risk of becoming unsheltered. The team is available Monday to Friday from 8:30 a.m. to 4:30 p.m. by phone at 780-962-7583 or e-mail communityoutreach@sprucegrove.org.

sprucegrove.org/Outreach

Horizon Stage



Celebrating over 40 years of captivating performances, Spruce Grove's Horizon Stage is an intimate and acoustically superb soft-seat venue with 318 seats. Horizon Stage offers a variety of theatre, music, dance, and cultural performances for all to enjoy.

horizonstage.com

Construction projects

Stay up to date on construction projects happening in our community, including details on timelines, road closures, and other impacts. Keep an eye out for signage around construction zones for reduced speed limits to ensure everyone's safety.

sprucegrove.org/ConstructionProjects

Facility rentals

The City has various facilities throughout the community that can be rented for meetings, celebrations, workshops, as well as sport and recreational use. Keep in mind that some of these spaces are only available on a seasonal basis.

sprucegrove.org/FacilityRentals



Work with us

We offer a wide variety of career opportunities that support the delivery of various programs and services to the residents of Spruce Grove. As an employer of choice, the City of Spruce Grove offers excellent benefits including health and dental coverage, education and training opportunities, and a healthy living and work/play balance.

sprucegrove.org/Careers



**Dancing Cree from
Grove Gatherings 2024**

For details on this year's performances,
visit sprucegrove.org/GroveGatherings.



City Hall

315 Jespersen Ave. T7X 3E8

Phone: 780-962-2611

Monday to Friday 8:30 a.m. – 4:30 p.m.

sprucegrove.org

