#### **EDMONTON TO SPRUCE GROVE TO EDMONTON**

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6:26						6:35	6:35	6:43	6:48	6:55	7:27	7:27	7:35	7:43	
				6:38	6:43	6:46	6:46	6:54	6:59	7:06	7:38	7:38	7:46	7:54	
6:41				6:48	6:53	6:56	6:56	7:04	7:09	7:16	7:48	7:48	7:56	8:04	
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				7:03	7:08	7:11	7:11	7:19	7:24	7:31	8:03	8:03	8:11	8:19	
	6:28	6:36	6:44	7:26	7:31	7:34	7:34	7:42	7:47	7:54	8:26	8:27	8:35	8:43	
	6:45	6:53	7:01	7:52	7:57	8:02	8:07	8:15	8:20	8:25	8:57	8:58	9:06	9:14	
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	8:02	8:10	8:18	9:07	9:13	9:18	9:24	9:32	9:37	9:43	10:15	10:20	10:28	10:36	
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	2:20	2:28	2:36	3:06	3:12	3:17	3:22	3:30	3:35	3:40	4:12	4:12	4:20	4:28	
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TC = Transit Centre

# SPRUCE GROVE ON-DEMAND LOCAL TRANSIT SERVICE

On-demand transit means customers book their trips in advance. There is no set schedule or fixed route. The buses run according to customer requirements and trips are determined based on the most efficient paths.

# Three ways to book your trip:

- Download the Pick-Up On-Demand app from Google Play or the Apple Store
- Book online: http://book.pickup.rideco.com/
- Call 780-962-8747 (7:30 a.m. – 5:30 p.m. weekdays)

# For additional information regarding Spruce Grove Transit:

www.sprucegrove.org/transit 780-962-7634 ext. 193 transit@sprucegrove.org

Route 560 operates under contract with Edmonton Transit Service.

#### **Planning a Transit Trip**

Plan your trip at **edmonton.ca/transit**. The ETS Trip Planner is the recommended source for real-time trip planning.

Third-party trip planning tools are also available.

#### **ETS Text & Ride**

Text the bus stop number to 31100 or bus stop # [space] bus route # to receive your bus schedule by text message. Standard message and data rates apply.

#### **ETS BusLink**

**Call 780–496–1600** for information about when the next bus or LRT is scheduled to arrive.

#### **Customer Service 311**

For assistance with transit-related questions, call 311 to speak with an agent (7a.m. to 7p.m., seven days/week. Closed on statutory holidays) or submit a request for assistance at edmonton. ca/311. If calling from outside Edmonton, dial 780-442-5311.

#### Transit Watch 780-442-4900

Report safety concerns like harassment, disorder or suspicious behaviour to uniformed ETS staff. You can also call or text Transit Watch at **780–442–4900**. An ETS staff member will respond. They may also dispatch additional security staff, if needed. In an emergency, call 9–1–1.

#### TTY: 711

**Dial 711** from your TTY device and type 780-442-5311 when prompted.

#### **On Demand Transit**

On Demand Transit connects select attractions, neighbourhoods, and seniors' residences to Edmonton's regular bus and LRT service. During the two-year pilot period, there is no fare payment collected when you board On Demand Transit shuttles. Instead, you pay your regular fare when you transfer to a regular bus or LRT.

To book your ride:

- + Download the Edmonton On Demand Transit app
- + Visit edmonton.ca/ OnDemandTransit
- + Call 780-496-2400

For more information, visit edmonton.ca/OnDemandTransit



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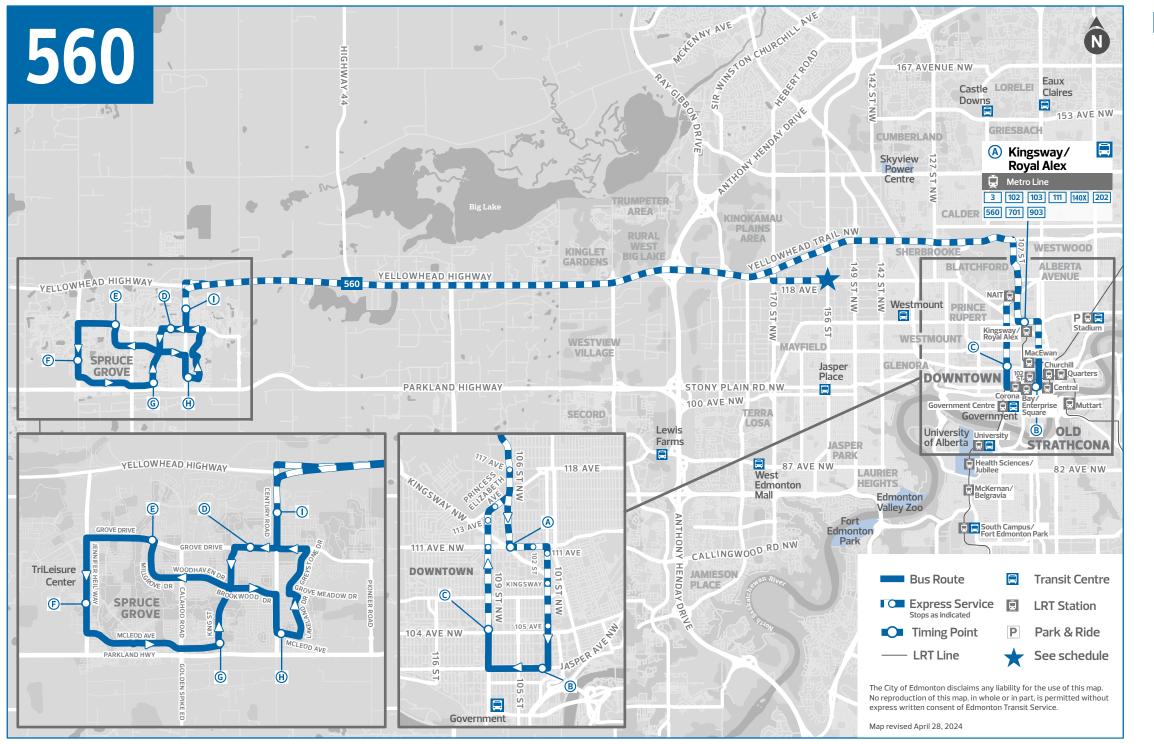
560

DOWNTOWN NAIT SPRUCE GROVE

> Edmonton Transit Service







# **SPRUCE GROVE TRANSIT FARES**

Cash Fare Ages 6+ Commuter service (without transferability to ETS)	\$6.25
Cash Fare Ages 6+ Local service only within Spruce Grove	\$3.00
Arc card pay-as-you-go (Commuter)	\$5.60
Arc card pay-as-you-go (Local)	\$3.00
Children aged 12 and under (when accompanied by a paying customer)	Free
Arc Commuter Service Monthly Cap — Adult	*\$135.00
Arc Commuter Service Monthly Cap – Youth aged under 19 years	*\$100.00
Arc Commuter Service Monthly Cap – Student with valid student ID	*\$100.00
Arc Local Service Monthly Cap — Adult	*\$65.00
Arc Local Service Monthly Cap – Youth aged under 19 years	*\$45.00
Arc Local Service Monthly Cap – Student with valid student ID	*\$65.00
U-Pass holders	
CNIB ID holders	Free

\* When you use your Arc card to tap on and off the bus you will be charged the pay-as-you-go fare. Once the total amount you've spent reaches the fare cap, you ride for the rest of the month for free!

# **Transferability**

Transferability to Edmonton Transit service is not included in the Spruce Grove fare. An additional payment of the regular ETS fare is required when you board an Edmonton Transit bus or the LRT.

#### **Transfers**

Edmonton Transit transfers are not valid when boarding Spruce Grove service in Edmonton.

## **Route 560 local service only**

To ride the Route 560 within Spruce Grove only, please deposit the \$3.00 cash fare into the fare box. Or, if using your Arc card, be sure to tap on when boarding and tap off when you leave the bus to ensure you are charged the local fare.

## Where to purchase an Arc card

- · Border Paving Athletic Centre 9 Tri Leisure Way
- · Stony Plain Town Hall

Arc cards can also be purchase online or at various retail locations. For more information: **myArc.ca** 

