ELDER ABUSE is any action or inaction by those in a trusting relationship that jeopardizes the health or well-being of an older adult.

**COMMUNITY SUPPORTS**

FOR ALL EMERGENCIES CALL 911

RCMP (Non-Emergency)
780-968-7267

Emergency Social Services (24H)
780-644-5135

Senior Abuse Helpline (24H)
780-454-8888

FCSS Offices
Devon .................... 780-987-8308
Drayton Valley ............780-514-2204
Lac St. Anne ............ 1-866-880-5722
Leduc County .............780-979-2385
Spruce Grove .............780-962-7618
Stony Plain ................780-963-8583
Wabamun ..................780-892-2699
Yellowhead ................1-800-814-3935

Other Supports
Native Counselling ..........780-963-5975
Neighbourlink Parkland ..780-960-9669

Victim Services
780-968-7272

AHS Home Living Program
780-496-1300 (ask for Home Care Case Worker)

Westview Mental Health Services
780-963-6151

**RESPONSE PLAN**

Does the older adult wish to take action?

**NO**
Provide older adult with information and support

**YES**
Refer older adult to community supports

**WHAT CAN YOU DO?**

**EDUCATE**
- Learn about elder abuse
- Raise awareness of elder abuse
- Watch for indicators of elder abuse

**CONNECT**
- Let the older adult know help exists in our community
- Distribute community service card
- Refer older adult to community supports

For more information about the TREA CCR contact Stony Plain Family and Community Support Services @ 780-963-8583.

Revised: May 29, 2019
### Elder Abuse Types and Possible Indicators

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Financial</strong></td>
<td>Misuse of funds/property through fraud, trickery, theft, or force. Misuse of funds/property. Standard of living below income or assets, theft of property, unusual bank account activity, forged signatures, coercion to sign wills or release property, overdue bills, or limiting access to accounts.</td>
</tr>
<tr>
<td><strong>Emotional</strong></td>
<td>Actions or statements that threaten or intimidate. Fear, anxiety, depression, withdrawal, cowering, secrecy, caregiver speaking on behalf of older adult, not allowing privacy, or physical signs of isolation.</td>
</tr>
<tr>
<td><strong>Physical</strong></td>
<td>Actions that cause physical discomfort, pain, or injury. Unexplained injuries such as bruises, burns or bites, missing hair, untreated medical problems, or history of injury.</td>
</tr>
<tr>
<td><strong>Sexual</strong></td>
<td>Unwanted sexual behaviour including sexual comments, fondling, or sexual assault. Pain, bruising or bleeding in the genital or chest area, sexually transmitted diseases, recent depression, or recent incontinence.</td>
</tr>
<tr>
<td><strong>Neglect</strong></td>
<td>Intentional or unintentional failure to provide for the basic needs. Inappropriate or dirty clothing, poor hygiene, dehydration, unsafe living conditions, lack of social contact, irregular medical appointments, lack of dentures, glasses, or hearing aids.</td>
</tr>
<tr>
<td><strong>Medicinal</strong></td>
<td>Intentional or unintentional misuse of medications such as withholding, overdosing, sedating, and stealing. Changes in mental or physical activity, or decline in general health such as confusion, poor balance, falling, depression, recent incontinence, or agitation.</td>
</tr>
</tbody>
</table>

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**About Us**

TREA CCR is a collaborative effort of stakeholders across the Tri-Region to address elder abuse through awareness, education, and wrap-around supports.

Our intention is to connect vulnerable older adults to supports in a respectful and considerate way.