Ambulance Transition

On November 1, 2026, ambulance service in Spruce Grove transitioned from the City's integrated Fire-EMS model to direct delivery by Emergency Health Services – Alberta (EHS-AB).

What's changed

Before November 1

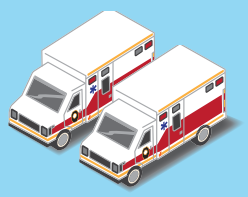
- City of Spruce Grove firefighters (cross-trained to deliver both firefighting and advanced care paramedic duties) delivered integrated ambulance services under contract to the Government of Alberta.

After November 1

- Ambulance services are delivered directly by Emergency Health Services – Alberta (EHS-AB).
- Firefighters continue to be cross-trained to provide ALS Medical First Response support.



What's stayed the same



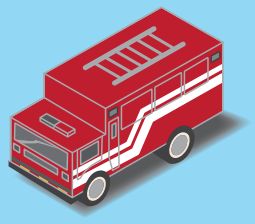
Ambulances

- Two Advanced Life Support (ALS) ambulances continue to be stationed in Spruce Grove.



Medical First Response

- ALS Medical First Response remains in place.
- Existing Medical First Response staffing, apparatus, and capability remain unchanged.
- Spruce Grove Fire Services will continue responding to critical medical emergencies.



Patient Care

Patient care standards remain unchanged.

Non-Critical Patients

- For patients who do not require advanced care during transport:
  - ✓ ALS personnel assess and treat the patient.
  - ✓ Care may be transferred to Basic Life Support (BLS) personnel for transport.
  - ✓ This occurred before and will continue following the transition.

Critical Patients

- For patients requiring advanced care:
  - ✓ ALS personnel continue providing advanced care.
  - ✓ ALS-trained personnel remain involved during transport when required.
  - ✓ This occurred before and will continue following the transition.

A model used across Alberta, enhanced with local Medical First Response

- Following the transition, Spruce Grove now receives ambulance service through the same model used by more than 300 municipalities across the province, enhanced with local ALS Medical First Response.



How will the City hold the Province accountable to deliver what they promised?

- The City is closely monitoring service levels to ensure the Province delivers what was promised.
- We are maintaining close dialogue with senior EHS operational officials to ensure the community's needs are met irrespective of any transition challenges EHS-AB may encounter.
- We are also maintaining close contact with the Minister's office to ensure there is awareness and accountability for the Province's commitments at the highest level.
- We will keep the community informed with regular service level status reports.



The City of SPRUCE GROVE

sprucegrove.org/AmbulanceTransition